Aged care home Uniting Lilian Wells North Parramatta



Feel right at home

We're delighted you're thinking of joining our community at Uniting Lilian Wells.

Moving is always a big decision, but Uniting is here to provide you and your family with the information and support you need to choose what's right for you.

We're committed to the health and happiness of everyone who lives at Uniting Lilian Wells and should you choose our service, we'll do everything we can to make you feel right at home.

Uniting Lilian Wells at a glance

- 72 dementia support places
- Audiology
- Beauty therapist
- Bus outings
- Chaplain and pastoral care
- Dietitian
- General Practitioners
- Hairdresser
- Health and Lifestyle Coordinator

- Massage therapy (fees apply)
- Monthly dementia support group
- Pet therapy
- Physiotherapy
- Podiatry
- Psychogeriatrician
- Recreational programs
- Religious services
- Speech therapy

Contact us

1800 864 846 ask@uniting.org uniting.org





Our location

2B Fennell Street North Parramatta NSW 2151

Uniting Lilian Wells is located in the thriving Sydney suburb of North Parramatta. Close to shops, transport and medical services, Uniting Lilian Wells has strong connections to the local community.

Our community

Everyone who works at Uniting Lilian Wells cares deeply about the people that make up our community. For us it's about empowering you to live your best life and creating an environment that is loving, caring and supportive.

Uniting Lilian Wells is a welcoming place, with areas designed for sharing with your visitors. Catching up with family and friends is an important part of life, and moving here does not mean you need to give up entertaining – everyone is welcome!

Experts in care

If you choose Uniting Lilian Wells, the level of care and support you receive will be based on *your* needs. We can help you with personal care (such as showering and getting dressed), managing your health and medication, and all the jobs that have become tricky to manage by yourself. We take the stress out of life by assisting with the cooking, cleaning and laundry, and we'll work with your family to develop a support plan that's just right for you.

Uniting is passionate about supporting people living with dementia to lead happy and healthy lives. You and your family have the added security of knowing our qualified staff are there to assist 24-hours a day.



Uniting Lilian Wells offers:

Services

- Support for people with dementia and cognitive impairment
- 24-hour professional nursing and personal care
- Cleaning and general laundry services
- Meals and refreshments
- Assistance with daily living activities
- Emotional support, pastoral care and chaplaincy
- Treatments and procedures, rehabilitation support and assistance in obtaining health practitioner services.

All rooms are well maintained and offer home-like comforts including a bed, bedside table, traditional furnishings and fittings and personal storage.

Room types and features

- Uniting Lilian Wells offers single and shared rooms, both with shared bathrooms. The approximate sizes are:
 - Single rooms, 14m²
 - Shared rooms, 17m²
- All rooms are well maintained and offer home-like comforts including a bed, bedside table, traditional furnishings and fittings and personal storage
- Rooms are bright and airy with good natural light and individual air-conditioners for the comfort of residents
- Rooms are grouped in small pods so as to offer privacy promoting community living through easy access to common areas.

Common areas

- Uniting Lilian Wells' main common/lounge room is air-conditioned and offers a place for residents and their families to gather informally and enjoy use of the large modern TV, DVD player and tea and coffee facilities
- When privacy is required for family gatherings or quiet discussions, there is a small breakout room with good lighting and views to the gardens

• The dining room allows residents to enjoy meals with each other and guests in comfortable surroundings.

Support services

- Staff strive to create an environment of comfort and familiarity while providing excellent care
- Specialist services offered for people living with dementia include a dementia clinical nurse and a monthly dementia support group
- Health and allied health support services include audiology, a dietitian, local GPs, optometry, physiotherapy, podiatry and speech therapy
- Chaplaincy and pastoral care and religious services are available
- A massage therapist, a beauty therapist and a hairdresser are also offered for the enjoyment of residents
- Recreational programs and bus outings are organised by our Health & Lifestyle Coordinator to ensure a variety of social activities and to promote healthy living
- Residential support services are tailored to individual needs and preferences.

About Uniting

At Uniting, we believe in taking real steps to make the world a better place. We work to inspire people, enliven communities and confront injustice.

Our team provides aged care, disability support, community services and chaplaincy. As an organisation we proudly engage in social justice advocacy about issues faced by the people we serve. We celebrate diversity and welcome all people regardless of their lifestyle choices, ethnicity, faith, sexual orientation or gender identity.

A not-for-profit organisation, Uniting is the single largest provider of aged care in New South Wales and the ACT. More than 14,000 people access our aged care services, which include independent living, aged care homes, respite, in-home and community care, and Healthy Living for Seniors programs.

Take the first step

Like to know more? The Uniting team is here to help. Please call us to make an appointment to visit Uniting Lilian Wells and discuss your unique needs.

If you need accommodation urgently, our admissions officers and service staff are on hand to provide immediate assistance.



